



REPUTE FAQ

HOW TO UPDATE A LEGACY HASP HL LICENCE KEY



This FAQ applies to HASP HL keys (produced by Safenet between 2010 and 2014) that have a version number earlier than 3.21.

1. Attach the HASP HL key to your computer.
2. Open a web browser on that computer, type "**localhost:1947**" into the address bar, and press **ENTER**. The Sentinel Admin Control Center will appear.
3. On the Sentinel Keys page, check the version number of the attached key. It will be listed against Vendor 48297 (CEEIZ or Geocentrix Ltd).
4. If the version is less than 3.21, proceed with the following instruction to update the key.
5. Download the following program to a temporary folder on your computer:

www.geocentrix.co.uk/support/downloads/FirmwareUpdate.exe

6. Open Windows' File Manager and navigate to the temporary folder used in the previous step.
7. Select and run the program FirmwareUpdate.exe located in that folder. During the Firmware upgrade, the key will start to blink. **Do not remove the key while it is blinking.** If you remove the key too soon, the key may no longer be visible in Admin Control Center.
8. Return to the Sentinel Admin Control Centre in your web browser and, on the Sentinel Keys page, check that version number of the attached key has been increased to 3.25.

For further help, please contact Geocentrix Support (email address below) quoting your company name and licence number.